

Quanta Credit Services, Inc.

Privacy Policy

Last Updated January 3, 2024

Quanta Credit Services, Inc. ("Quanta") is committed to the protection of your privacy and maintaining the accuracy, confidentiality, and security of your personal information. Our Privacy Policy describes the information we collect from you and about you during your visit to our website, how we use that information, with whom we share it, how we protect it, and the choices you have regarding the collection and use of that information. Our Privacy Policy applies solely to information collected by the QuantaCred.com website ("Site"). Quanta may periodically change its Privacy Policy as new products and services are offered or as its existing products and services evolve to meet customer needs. The Privacy Policy is dated to reflect the most recent update and will be posted to our Site in a timely manner.

If you have any questions about our Privacy Policy or concerns regarding our treatment of the information you provide us, please email us at contact@QuantaCred.com or by mail to Quanta Credit Services, Inc., 313 East Broad St. Suite 301, Richmond, VA 23219.

Information We Collect

We collect voluntarily provided information that may include your name, email address, and phone number, which may be used to deliver the services you have requested.

Analytics: We may use certain third-party analytics providers, including Google Analytics, a web analytics service provided by Google, Inc. ("Google"). Google Analytics uses cookies to help us analyze how users use the Site and enhance your experience when you use the Site. For more information on how Google uses this data, go to www.google.com/policies/privacy/partners/.

Data We Receive Automatically From Your Use of the Site: Information automatically collected when visiting our Site, which may include cookies and third-party tracking technologies. When you visit, use, or interact with the Site, we may receive certain information about your visit, use or interactions. For example, we may monitor the number of people that visit the Site, peak hours of visits, which page(s) are visited, the domains our visitors come from (e.g., google.com, yahoo.com, etc.), which browsers people use to access the Site (e.g., Google Chrome, Microsoft Internet Explorer, etc.), and geographical location information. In particular, the following information may be created and automatically logged in our systems:

• Log data: Information that your browser automatically sends whenever you visit the Site ("log data"). Log data includes your Internet Protocol address, browser type and settings, the date and time of your request, and how you interacted with the Site.

- Cookies: Please see the "Cookies" section below to learn more about how we use cookies.
- Device information: Includes name of the device, operating system, and browser you are using. Information collected may depend on the type of device you use and its settings.
- Usage Information: We collect information about how you use our Site, such as the types of content that you view or engage with, the features you use, the actions you take, and the time, frequency, and duration of your activities.

Cookies: Cookies are small pieces of information that are stored by your browser on your computer's hard drive. Quanta may use cookies on this site to improve the efficiency of the navigation, perform analytics, serve more relevant advertising content to you and measure advertising performance, provide social media features, remember preferences, and generally improve the user experience.

How We Protect Your Information

We take precautions to protect your information both online and offline. We implement reasonable technical, administrative, and organizational measures designed to protect your information from loss, misuse, and unauthorized access, disclosure, alteration, or destruction. However, no Internet or email transmission is ever fully secure or error free. In addition, we are not responsible for circumvention of any privacy settings or security measures contained on the Site, or third-party websites.

Use of Information Collected

Quanta may use the information it collects from you or devices associated with you:

- To maintain and improve the content and functionality of the Site and to troubleshoot any issues you or other users may report to us;
- To analyze how you interact with our Site;
- To prevent fraud, criminal activity, or misuse of our Site, and to assure the security of our IT systems, architecture, and networks; and
- To comply with our legal obligations and legal process and to protect our rights, privacy, safety, or property, and/or that of our affiliates, you or other third parties.

Information about the content you visit and services you use may be used alone or in conjunction with information collected from other users to help Quanta tailor the site and its other products and services to better suit the needs and interests of you and other users. Quanta does not sell, rent, or lease any of the information collected to any third parties.

Children's Online Privacy Protection Act

Quanta does not knowingly collect, either online or offline, personal information from persons under the age of thirteen. If you are under 18, you may use the Site only with permission of a parent or guardian. If you believe that we have collected information about a child under 13, please contact us at contact@QuantaCred.com.

How Long We Keep Your Information

The information that we have collected is kept for the length of time that is reasonable to demonstrate that we have fulfilled our duties and obligations.

Acceptance of Terms

By using this Site, you are accepting the terms and conditions stipulated within the Privacy Policy. If you are not in agreement with our terms and conditions, then you should refrain from further use of our site. In addition, your continued use of our Site following the posting of any updates to the Privacy Policy shall mean you agree to and accept such changes.